



INTERNAL QUALITY ASSURANCE CELL

St. JOSEPH'S COLLEGE (Autonomous)

TIRUCHIRAPPALLI - 620 002

STUDENTS SATISFACTION SURVEY – UNDER GRADUATE- 2020-21

Student's satisfaction survey for the academic year 2020-21 was conducted on 24.03.2021 through online mode. All the outgoing undergraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire

I	Credit System Relevance Of Syllabus Under CBCS					
	S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory
a	General English					
b	Tamil / Hindi / French / Sanskrit]					
c	Core Subjects					
d	Allied Subjects					
e	Project/Internship and Core Elective					
f	Non Major Elective					
g	Foundation Course (Value Education / Life Skills/ Soft Skills					
h	Environmental Studies					
i	Skill Based Electives					
j	Self-paced Courses					
k	Comprehensive Examination					
l	SHEPHERD : Outreach activities					
m	MOOC (SWAYAM, Coursera, etc.)					

II		TEACHERS				
No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Quality of Teaching					
b	Communicative ability of the Teachers]					
c	Teaching methodology in general					
d	Teachers completing the syllabus on time					
e	Treatment by teachers					

III		TEACHING METHODS				
No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Usefulness of MCQ Bank					
b	Quality of questions in the CIA test					
c	Answer papers are valued correctly/ objectively					
d	Semester Question Papers cover the entire Syllabus Unit wise					
e	Quality of the Semester Question Papers					
f	Valuation of the Semester Examination Papers					

IV	SERVICES RENDERED BY NON-TEACHING STAFF					
.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Assistance by non-teaching staff					
b	Attitude of non-teaching staff towards students					
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
V	EXTENSION SERVICE (SHEPHERD)					
.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Usefulness of extension programme					
b	Attitude of the extension staff towards students					

VI	INFRASTRUCTURE FACILITIES ON THE CAMPUS					
S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Laboratory facilities (if applicable)					
b	Library facilities					
c	Canteen facilities					
d	Classrooms					
e	ICT such as Wi-Fi, Smart Class					
f	Maintenance of the Campus, Classroom, etc.					
g	Quality of the Rest Rooms in the campus					

VII		EXTRA CURRICULAR ACTIVITIES				
S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Sports facilities					
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,					

VIII		BEYOND CLASS ROOM ACTIVITIES				
S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
a	Department level : Debates / talks / seminars / discussions, etc.					
b	Functioning of department association					
c	Student Support Service in the college					
d	Department Alumni Association					
IX	Overall Experience					

PARTICIPANTS

Total students participated in the survey: 1573

S. No	Department	Number of students participated
1	B Voc	12
2	BBA	47
3	B Com Hon	36
4	BSc Viscom	8
5	Botany	65
6	Chemistry	138
7	Commerce	174
8	Commerce CA	26
9	Computer Science	159
10	Economics	31
11	Electronics	37
12	English	199
13	History	45
14	Information Technology	128
15	Maths	149
16	Statistics	82
17	Physics	186
18	Tamil	51

The result of the survey

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
I	Credit System Relevance Of Syllabus Under CBCS					
a	General English	564	668	221	46	74
b	Tamil / Hindi / French / Sanskrit]	667	636	180	44	46
c	Core Subjects	437	704	296	51	85
d	Allied Subjects	516	698	232	49	78
e	Project/Internship and Core Elective	435	677	281	78	102
f	Non Major Elective	379	689	329	65	111
g	Foundation Course (Value Education / Life Skills/ Soft Skills	525	675	247	48	78
h	Environmental Studies	485	695	246	54	93
i	Skill Based Electives	427	720	270	67	89
j	Self-paced Courses	406	701	300	67	99
k	Comprehensive Examination	433	694	282	63	101
l	SHEPHERD : Outreach activities	409	633	281	131	119
m	MOOC (SWAYAM, Coursera, etc.)	370	619	308	132	144
II	TEACHERS					
a	Quality of Teaching	614	609	239	43	68
b	Communicative ability of the Teachers	619	613	226	41	74
c	Teaching methodology in general	551	639	258	48	77
d	Teachers completing the syllabus on time	609	609	239	51	66
e	Treatment by teachers	533	637	255	63	85

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
III	TEACHING METHODS					
a	Usefulness of MCQ Bank	510	612	283	70	98
b	Quality of questions in the CIA test	551	670	238	44	70
c	Answer papers are valued correctly/ objectively	515	634	269	86	69
d	Semester Question Papers cover the entire Syllabus Unit wise	570	663	238	42	60
e	Quality of the Semester Question Papers	551	701	226	45	50
f	Valuation of the Semester Examination Papers	503	642	281	76	71
IV	SERVICES RENDERED BY NON-TEACHING STAFF					
a	Assistance by non-teaching staff	368	685	331	72	117
b	Attitude of non-teaching staff towards students	409	674	287	82	121
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library	410	692	295	77	99
V	EXTENSION SERVICE (SHEPHERD)					
a	Usefulness of extension programme	416	603	286	121	147
b	Attitude of the extension staff towards students	403	627	302	130	111

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VI	INFRASTRUCTURE FACILITIES ON THE CAMPUS					
a	Laboratory facilities (if applicable)	486	630	288	93	76
b	Library facilities	625	583	214	84	67
c	Canteen facilities	478	646	243	108	98
d	Classrooms	543	633	236	77	84
e	ICT such as Wi-Fi, Smart Class	425	596	284	143	125
f	Maintenance of the Campus, Classroom, etc.	579	613	227	76	78
g	Quality of the Rest Rooms in the campus	469	633	273	99	99
VII	EXTRA CURRICULAR ACTIVITIES					
a	Sports facilities	535	556	248	125	109
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,	573	580	239	97	84

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VIII	BEYOND CLASS ROOM ACTIVITIES					
a	Department level : Debates / talks / seminars / discussions, etc.	490	664	261	58	100
b	Functioning of department association	514	637	252	65	105
c	Student Support Service in the college	497	673	248	67	88
d	Department Alumni Association	485	666	264	74	84
IX	Overall Experience at St. Joseph's College	794	516	174	36	53

Report of the SSS

I. Credit System Relevance Of Syllabus Under CBCS

General English

36% of the students has expressed that General English courses are excellent, 42% as Good, 14% as Satisfactory, 03 % unsatisfactory and 05% below average.

Tamil / Hindi / French / Sanskrit

42% of the students has expressed that Tamil / Hindi / French / Sanskrit courses are excellent, 40% as Good, 12% as Satisfactory, 03 % unsatisfactory and 03% below average.

Core Subjects

28% of the students has expressed that core subjects are excellent, 45% as Good, 19% as Satisfactory, 03 % unsatisfactory and 05% below average.

Allied Subjects

33% of the students has expressed that allied subjects are excellent, 44% as Good, 15% as Satisfactory, 03 % unsatisfactory and 05% below average.

Project/Internship and Core Elective

28% of the students has expressed that Project/Internship and Core Elective courses are excellent, 43% as Good, 18% as Satisfactory, 05 % unsatisfactory and 06% below average.

Non Major Elective

24% of the students has expressed that Non Major elective courses are excellent, 44% as Good, 21% as Satisfactory, 04 % unsatisfactory and 07% below average.

Foundation Course (Value Education / Life Skills)

33% of the students has expressed that Foundation Courses are excellent, 43% as Good, 16% as Satisfactory, 03 % unsatisfactory and 05% below average.

Environmental Studies

31% of the students has expressed that Environmental Studies is excellent, 44% as Good, 16% as Satisfactory, 03 % unsatisfactory and 06% below average.

Skill Based Electives

27% of the students has expressed that Skill Based Electives are excellent, 46% as Good, 17% as Satisfactory, 04 % unsatisfactory and 06% below average.

Self-paced Courses

26% of the students has expressed that Self-paced Courses are excellent, 45% as Good, 19% as Satisfactory, 04 % unsatisfactory and 06% below average.

Comprehensive Examination

28% of the students has expressed that Comprehensive Examination is excellent, 44% as Good, 18% as Satisfactory, 04 % unsatisfactory and 06% below average.

SHEPHERD: Outreach activities

26% of the students has expressed that SHEPHERD: Outreach activities are excellent, 40% as Good, 18% as Satisfactory, 08 % unsatisfactory and 08% below average.

MOOC (SWAYAM, Course, etc.)

24% of the students has expressed that MOOC (SWAYAM, Course, etc.) are excellent, 39% as Good, 20% as Satisfactory, 08 % unsatisfactory and 09% below average.

II. TEACHERS

Quality of Teaching

39% of the students has expressed that Quality of Teaching is excellent, 39% as Good, 15% as Satisfactory, 03 % unsatisfactory and 04% below average.

Communicative ability of the Teachers

39% of the students has expressed that Communicative ability of the Teachers are excellent, 39% as Good, 14% as Satisfactory, 03 % unsatisfactory and 05% below average.

Teaching methodology in general

35% of the students has expressed that Teaching methodologies are excellent, 41% as Good, 16% as Satisfactory, 03 % unsatisfactory and 05% below average.

Teachers completing the syllabus on time

39% of the students has expressed that Teachers completing the syllabus on time are excellent, 39% as Good, 15% as Satisfactory, 03 % unsatisfactory and 04% below average.

Treatment by teachers

34% of the students has expressed that Treatment by teachers are excellent, 41% as Good, 16% as Satisfactory, 04 % unsatisfactory and 05% below average.

III. TEACHING METHODS

Usefulness of MCQ Bank

33% of the students has expressed that Usefulness of MCQ Bank are excellent, 39% as Good, 18% as Satisfactory, 04 % unsatisfactory and 06% below average.

Quality of questions in the CIA test

35% of the students has expressed that Quality of questions in the CIA test are excellent, 43% as Good, 15% as Satisfactory, 03 % unsatisfactory and 04% below average.

Answer papers are valued correctly/ objectively

33% of the students has expressed that answer papers are valued correctly/ objectively are excellent, 40% as Good, 17% as Satisfactory, 06 % unsatisfactory and 04% below average.

Semester Question Papers cover the entire Syllabus Unit wise

36% of the students has expressed that Semester Question Papers cover the entire Syllabus Unit wise are excellent, 42% as Good, 15% as Satisfactory, 03 % unsatisfactory and 04% below average.

Quality of the Semester Question Papers

35% of the students has expressed that Quality of the Semester Question Papers are excellent, 45% as Good, 14% as Satisfactory, 03 % unsatisfactory and 03% below average.

Valuation of the Semester Examination Papers

32% of the students has expressed that Valuation of the Semester Examination Papers are excellent, 41% as Good, 18% as Satisfactory, 05 % unsatisfactory and 04% below average.

IV. SERVICES RENDERED BY NON-TEACHING STAFF**Assistance by non-teaching staff**

23% of the students has expressed that Assistance by non-teaching staff are excellent, 44% as Good, 21% as Satisfactory, 05 % unsatisfactory and 07% below average.

Attitude of non-teaching staff towards students

26% of the students has expressed that Attitude of non-teaching staff towards students are excellent, 43% as Good, 18% as Satisfactory, 05 % unsatisfactory and 08% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library

26% of the students has expressed that Quality of functioning of non-teaching staff in department labs, computer centres and Library are excellent, 44% as Good, 19% as Satisfactory, 05 % unsatisfactory and 06% below average.

V. EXTENSION SERVICE (SHEPHERD)**Usefulness of extension programme**

27% of the students has expressed that Usefulness of extension programme are excellent, 38% as Good, 18% as Satisfactory, 08 % unsatisfactory and 09% below average.

Attitude of the extension staff towards students

26% of the students has expressed that attitude of the extension staff towards students are excellent, 40% as Good, 19% as Satisfactory, 08 % unsatisfactory and 07% below average.

VI. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

31% of the students has expressed that Laboratory facilities are excellent, 40% as Good, 18% as Satisfactory, 06 % unsatisfactory and 05% below average.

Library facilities

40% of the students has expressed that Library facilities are excellent, 37% as Good, 14% as Satisfactory, 05 % unsatisfactory and 04% below average.

Canteen facilities

30% of the students has expressed that Canteen facilities are excellent, 41% as Good, 16% as Satisfactory, 07 % unsatisfactory and 06% below average.

Classrooms

35% of the students has expressed that Classrooms are excellent, 40% as Good, 15% as Satisfactory, 05 % unsatisfactory and 05% below average.

ICT such as Wi-Fi, Smart Class

27% of the students has expressed that ICT such as Wi-Fi, Smart Class are excellent, 38% as Good, 18% as Satisfactory, 09 % unsatisfactory and 08% below average.

Maintenance of the Campus, Classroom, etc.

37% of the students has expressed that Maintenance of the Campus, Classroom, etc. are excellent, 39% as Good, 14% as Satisfactory, 05 % unsatisfactory and 05% below average.

Quality of the Rest Rooms in the campus

30% of the students has expressed that Quality of the Rest Rooms in the campus are excellent, 40% as Good, 18% as Satisfactory, 06 % unsatisfactory and 06% below average.

VII. EXTRA CURRICULAR ACTIVITIES

Sports facilities

34% of the students has expressed that Sports facilities are excellent, 35% as Good, 16% as Satisfactory, 08 % unsatisfactory and 07% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum.

37% of the students has expressed that Functioning of non-scholastic activities are excellent, 37% as Good, 15% as Satisfactory, 06 % unsatisfactory and 05% below average.

VII. BEYOND CLASS ROOM ACTIVITIES

Department level: Debates / talks / seminars / discussions, etc.

31% of the students has expressed that department activities are excellent, 42% as Good, 17% as Satisfactory, 04 % unsatisfactory and 06% below average.

Functioning of department association

33% of the students has expressed that Functioning of department association are excellent, 40% as Good, 16% as Satisfactory, 04 % unsatisfactory and 07% below average.

Student Support Service in the college

32% of the students has expressed that Student Support Service in the college are excellent, 43% as Good, 16% as Satisfactory, 04 % unsatisfactory and 05% below average.

Department Alumni Association

31% of the students has expressed that Department Alumni Association is excellent, 42% as Good, 17% as Satisfactory, 05 % unsatisfactory and 05% below average.


VIII. Overall Experience at St. Joseph's College

51% of the students has expressed that overall experience in the college is excellent, 33% as Good, 11% as Satisfactory, 02 % unsatisfactory and 03% below average.


Rev. Dr. M. Arockiasamy Xavier SJ
Principal

PRINCIPAL
St. JOSEPH'S COLLEGE
(AUTONOMOUS)
TIRUCHIRAPPALLI 620 002




Dr. A. Rose Venis
Dean-IQAC
Dr. A. ROSE VENIS
DEAN-IQAC
St. Joseph's College (Autonomous)
Tiruchirappalli-620 002